

1 August 2024

Notice of Warranty Extension

Welch Allyn Connex Spot Monitor Australia and New Zealand

To: Baxter Customers and Distributors in Australia and New Zealand

We are pleased to announce that from the 1st of August 2024 the Connex Spot Monitor (CSM) will be supplied with an extended factory warranty, taking it from 2 to 3 years. This warranty extension applies to devices invoiced from the 1st of August 2024 in Australia and New Zealand and does not include accessories or consumables.

Please refer to the CSM Instructions for Use (IFU) for complete warranty terms and conditions. The IFU can be found on the hillrom.com.au website under Products > Patient Monitoring > Vitals Signs > Connex Spot Monitor > Education & Documentation > User Manual, or refer to Appendix A included with this letter. All other terms and conditions of the IFU shall remain the same.

The warranty extension applies to all CSM models listed below:

71WE-6	73CE-6	74CE-6	75CE-6
71WT-6	73CT-6	74CT-6	75CT-6
71WX-6	73ME-6	74ME-6	75ME-6
71XE-6	73MT-6	74MT-6	75MT-6
71XT-6	73XE-6	74CX-6	75CX-6
71XX-6	73XT-6	74MX-6	75MX-6
		74RE-6	75RE-6
		74RT-6	75RT-6

Sincerely,

Wendy Porter
Snr Product Manager
Frontline Care - ANZ
Baxter

Appendix A

CSM Warranty Statement for Australia and New Zealand customers

Welch Allyn warrants the product to be free of defects in material and workmanship and to perform in accordance with manufacturer's specifications for the period of three years from the date of purchase from Welch Allyn or its authorized distributors or agents.

The warranty period shall start on the date of purchase for any device purchased from the 1st of August 2024.

The date of purchase is: 1) the invoiced ship date if the device was purchased directly from Welch Allyn, 2) the date specified during product registration, 3) the date of purchase of the product from a Welch Allyn authorized distributor as documented from a receipt from said distributor.

This warranty does not cover damage caused by 1) handling during shipping, 2) use or maintenance contrary to labeled instructions, 3) alteration or repair by anyone not authorized by Welch Allyn, and 4) accidents.

The product warranty is also subject to the following terms and limitations: Accessories are not covered by the warranty. Refer to the directions for use provided with individual accessories for warranty information.

In the event of any inconsistency between the provisions of warranty in the CSM Instructions for Use and the provisions as set out in this Appendix A, this Appendix A will prevail.

Shipping cost to return a device to a Welch Allyn Service center is not included.

A service notification number must be obtained from Welch Allyn prior to returning any products or accessories to Welch Allyn's designated service centers for repair. To obtain a service notification number, contact Welch Allyn Technical Support.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WELCH ALLYN'S OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF PRODUCTS CONTAINING A DEFECT. WELCH ALLYN IS NOT RESPONSIBLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM A PRODUCT DEFECT COVERED BY THE WARRANTY.